

Working with the community since 1908



Bishop Creighton House

2011

Bishop Creighton House

For 103 years, BCH has offered community and social support services for the people of Hammersmith & Fulham. We aim to help people live safe, healthy and independent lives and to maximise their potential. We run a community centre and a range of projects for older people, learning disabled people and families with young children.

Although we managed to help more people this year, BCH, in common with other charitable organisations, has been affected by the recession and public sector funding cuts. We lost funding for the community centre in October and to our Safer Homes service at the end of March; further cuts are due in 2011/12. We did, however, manage to secure increased funds for the Homeline service for three years.

At the end of the year, we were successful in securing money from the Government's Transition Fund, so we will be establishing a Homeline service in the London Borough of Richmond, and two social enterprises in the form of a new handyman service and an allotment scheme for learning disabled people.

We face a very uncertain future, but BCH has shown itself to be highly resilient and adaptable. Trustees, staff and all our volunteers will ensure that our services continue to meet the needs of the residents of Hammersmith & Fulham and surrounding areas.

Community Centre

We are open seven days a week until 10 pm, offering facilities for community groups. Our meeting spaces help local people to come together for educational, cultural, social and recreational purposes.

Please contact us if you would like to join an existing group or are interested in starting one.

Safer Homes

Safer Homes continues to work towards improving home security and reducing the risk of domestic accidents for vulnerable residents of Hammersmith & Fulham. Residents over 60, people who are registered disabled and families on benefits with a child under five are eligible for this service. People who have experienced domestic violence or hate crime are also offered our services to improve their home security.

After comprehensive home security, safety and fire safety assessments have been carried out by one of our assessors, our handymen visit clients to install a range of security and safety equipment. Most of the equipment is free of charge. This work is always accompanied by very practical advice about ways of reducing accidents and improving security.

Care & Repair

Our aim is to provide practical assistance to enable disabled and older people to live independently in their home for as long as they wish to.

We can organise a wide range of adaptations to the home, anything from a small ramp to completely changing the layout of a house to make it more suitable. We are often able to get full funding for the cost of the works and will ensure everything is completed properly and to a high standard.

Homeline

Homeline is a volunteer project which aims to combat isolation amongst older people living alone. We provide a telephone befriending service that offers a daily 'safe and well' check and a home visiting service. We hold monthly social events and send out a quarterly newsletter.

Homeline supports older people with learning disabilities and mental health issues, people with sensory impairments and older people from a range of ethnic backgrounds. This year, we supported 164 older people, with 125 people receiving regular phone calls and 63 people receiving regular visits from a volunteer.

Volunteers usually visit once a week and provide companionship and support. They also help people with mobility problems to walk outdoors, deliver birthday and Christmas presents, provide shopping escorts and trained wheelchair pushing. People who would otherwise be housebound get regular exercise and stay in contact with their local community.

Mentoring

The project recruits, trains and matches volunteer mentors to work one to one, supporting young people with learning disabilities. Strong, trusting relationships are developed, helping young people towards greater self-esteem and independence. Mentoring partnerships are supervised by staff to help them achieve their goals. Trips and activities are arranged by the young people, to help them develop the skills they can use to organise their own social lives.

Workwise

The project helps young people with learning disabilities to break into employment. Staff offer intensive support to enable service users to identify their employment goals and access training, voluntary work placements and paid employment. Workwise engages with employers, challenging negative attitudes to the employment of learning disabled people and helping them with the creation of placements and with recruitment and retention.



Statement of financial activities for the year ended 31 March 2011 (incorporating an income and expenditure account)

Statement on behalf of the trustees

These summarised financial statements contain information from both the Statement of Financial Activities and the Balance Sheet for the year ended 31st March 2011, but are not the full statutory report and accounts. The full financial statements were approved by the Trustees on 5th October 2011 and subsequently submitted to the Charity Commission and to Companies House. They received an unqualified audit report and copies may be obtained from the charity's head office.

Independent auditors' statement to the trustees of Bishop Creighton House.

We have examined the summarised financial statements of Bishop Creighton House.

Respective responsibilities of trustees and auditors

The trustees are responsible for preparing the summarised financial statements in accordance with the recommendations of the charities SORP.

Our responsibility is to report to you our opinion on the consistency of the summarised financial statement with the full financial statements and Trustees' Annual Report. We also read the other information contained in the annual report and consider the implications for our report if we become aware of any apparent misstatements or material inconsistencies with the summarised financial statements.

Basis of opinion

We conducted our work in accordance with Bulletin 1999/6 "the auditors' statement on the summary financial statement" issued by the Auditing Practices Board for use in the United Kingdom.

Opinion

In our opinion the summarised financial statements are consistent with the full financial statements and the Trustees' Annual Report of Bishop Creighton House for the year ended 31st March 2011.

Sayer Vincent
Registered Auditors
19th October 2011

	Restricted £	Unrestricted £	2011 Total £	2010 Total £
Incoming resources				
Incoming resources from generated funds				
Voluntary income	5,219	603	5,822	17,337
Activities for generating funds				
Fundraising activities	—	3,003	3,003	2,088
Rental Income	—	75,425	75,425	75,862
Investment Income	32	7,678	7,710	6,723
Incoming resources from charitable activities				
Community Centre	17,768	26,428	44,196	70,568
Workwise	70,800	—	70,800	77,856
Mentoring Project	74,614	—	74,614	90,080
PB & Accessible Information	22,000	—	22,000	23,249
Homeline	119,922	—	119,922	113,743
Care and Repair	86,544	93,683	180,227	185,389
Safer Homes Services	293,730	49,499	343,229	383,073
Social Enterprises Project	123,688	—	123,688	—
Other Incoming resources	—	2,047	2,047	1,761
Total Incoming resources	814,317	258,366	1,072,683	1,047,729
Resources expended				
Costs of generating funds:				
Investment managers fees	—	969	969	520
Costs of generating voluntary income	—	5,411	5,411	5,354
Costs of fundraising	—	7,269	7,269	6,859
Charitable activities				
Core	—	31,432	31,432	73,068
Community Centre	43,953	34,329	78,282	74,815
Workwise	65,796	—	65,796	74,070
Mentoring Project	70,182	—	70,182	90,080
PB & Accessible Information	21,483	—	21,483	20,066
Homeline	116,127	—	116,127	113,743
Care and Repair	87,195	73,839	161,034	157,242
Safer Homes services	327,804	—	327,804	333,452
Governance costs	—	18,627	18,627	17,527
Total resources expended	732,540	171,876	904,416	966,796
Net incoming resources before transfers	81,777	86,490	168,267	80,933
Gross transfers between funds	26,185	(26,185)	—	—
Net incoming resources before realised gains and losses	107,962	60,305	168,267	80,933
Realised gains on investments	—	—	—	7,191
Net incoming resources before other recognised gains and losses	107,962	60,305	168,267	88,124
Unrealised gains on investments	—	1,674	1,674	20,974
Net movement in funds	107,962	61,979	169,941	109,098
Total funds brought forward	63,802	2,224,832	2,288,634	2,179,536
Total funds carried forward	171,764	2,286,811	2,458,575	2,288,634

Note: £123,688 received from the Transition Fund for social enterprise is for use in 2011/12.

Balance sheet as at 31 March 2011

	2011 £	2010 £
Fixed assets		
Freehold land and buildings	1,944,609	1,989,436
Investments	111,901	110,227
	2,056,510	2,099,663
Current assets		
Debtors	43,257	41,007
Cash at bank and in hand	460,556	338,543
	503,813	379,550
Creditors: amounts due within 1 year	101,748	190,579
Net current assets	402,065	188,971
Net assets	2,458,575	2,288,634
Funds		
Restricted funds	171,764	63,802
Unrestricted funds		
Designated funds	2,072,836	2,109,044
General funds	213,975	115,788
Total funds	2,458,575	2,288,634

Funders

Band Trust, CHK Charities, City Bridge Trust, Daisy Trust, Dr Edwards & Bishop King's Fulham Charity, Hammersmith & Fulham Primary Care Trust, Hardship Fund, Imperial College Healthcare, John Lyon's Trust, Learning Disability Development Fund, Lloyds TSB Foundation, London Borough of Hammersmith & Fulham (Community Services & Supporting People), London Fire Brigade, Mrs Maud Van Norden's Charitable Foundation, Oliver Morland Trust, Transition Fund, Youth Capital Fund, Youth Opportunities Fund.

Our thanks also go to the many individuals whose kind support has helped us to carry out our work.

We would like to thank Boxwood Management Consultancy for their pro bono support and advice throughout the year.

Groups/Centre Users

AA, AA Friends, Afghan Council UK, bassac, Banooda Aid, BCH Art Class, BCH Bridge Club, BCH Busy Bees, BCH Card Group, BCH Friday Club, BCH Women's Club, Big Book Group, Britafrigue, CaVSA, Census UK, Christ Apostolic Church, Christ Embassy Church, Community Education Forum, Craft Group, Employment Support, Family Group Conference, Filipino Women's Association, FPU Carers, God's Victorious Sisters on Fire, Greg Hands MP, HAFAD, H&F CAB, H&F Law Centre, H&F Mind, H&F Homes, H&F PCT, H&F Volunteer Centre, Holiday Breakaway Project, Impact Outreach Carers, Japanese Calligraphy, Live Life Then Give Life, LBH&F Electoral Services, LBH&F Family & Children's Services, LBH&F Library Service, LBH&F Youth Offending Service, Look Ahead Housing, Mount Carmel, Nubian Life, Sage Care Ltd, Sahaja Yoga, St Clements Mansions, Shepherd's Bush Housing, Short Life Co-operative, Singles for Christ, Siro Aid, Sixty Click Productions, Smart Training, Soka Gakkai International, Somali Woman's Organisation, Spiritist Psychological Society, Sudanese Development, Twynholme Mansions Tenants' Association, Virtuous Living, Weight Watchers, Welcare, West Side Support Services.

Mentoring Volunteers

Nancy Adu, Tom Basista, Anjila Batra, Corinne Boeri, Rebecca Rose Brendell, Gillian Briggs, Kate Brockhurst, Nicola Burrell, David Byrne, Christopher Charalambous, Rachel Cook, Hannah Death, Florence Dinar, Carla Dos Passos, Magdalena Dudka, Catriona Early, Anum Farooq, Katie Green, Amy Herbert, Matthew Hirst, Pamela Hubbard-Beale, Suzanne Iwai, Gillian Jenkins, Richard Jenkins, Jessica John, Daniel Kelly, Gareth Laidlaw, Claudette Lawrence, Annie Lutterrodt, Marika Magi, Gemma March, Rebecca March, Nicole Mavros, Jessica Moore, Darren Murphy, Bode Oluwookere, Ihuoma Onwusor, Adesuwa Osagiede, Priscilla Osbourne, Harish Patel, Nikki Patrick, Natalie Poulton, Andy Riddle, Alan Robb, Richard Scotney, Natty Sobhee, Clare Staunton, Glenroy Steele, Aaron Watkins, John Whelehan, Hannah Williams, Alex Woodhall, Karolina Wysocka.

Homeline Volunteers

Innocent Alaribe, Wasan Al-Hussaini, Fatima Al-Sabaawe, Kim Anh Bui, Frances Archer, Luz Arias Gallo, Ian Cockerell, Jacinta Cook, Vanessa Crichton, Abbie Davenport, Emma Doyle, Caroline Eakins, Shadan Ebrahemova, Arun Fryatt, Simon Green, Raymond Ho, Myrtle Inniss, Caroline Jedburgh, Pauline Joaque, Denise Joseph, Katarzyna Kania, Caroline Kennedy, Cheryl Knox, Hassan Kosa, Debbie Kreiger, Rhoderline Kyeme, Christina Leonard, Amanda Lopera, Fabio Lopez, Lucy Lowes, Robert Mansur, Gillian Matheson, Julia Miller, Rosemary Mills, Linda Mudford, John Quinn, Jelena Radosinovic, Jill Rathbone, Mohammed Riad, Kathy Rowley, Elizabeth Rutledge, Audrey Rutter, Kul Sigdel, Suraya Soufizadeh, Yvonne Stark, Meron Teklemariam, Mary Thomas, Wendy Thomas, Winnie Thomas, Emma Thompson, Magaly Vargas, Susan Vernon, Bill Verrall, David Webster, Margaret Webster, Patricia Wildman, Wendy Wiltshire, Amy Wright.

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Staff

Core Services & Community Centre

Chief Executive	Rory Gillert
Operations & Development Manager	Andy White
Finance Manager	Mandy Lau
Reception Administrator	Doreene Gilbert-Addo
Reception Cover Worker	Fatima Al-Sabaawe Martin Doyle Amanda Pierre-Charles Brenda Yeung
Caretaker/Cleaner	Dennis Kelly

Homeline

Manager	Hazel Bloor
Volunteers' Co-ordinator	Joy Houghton-Brown
Volunteers' Co-ordinator (maternity cover)	Anna Phillips
Project Worker	Abdul Mahmoud

Safer Homes

Co-ordinator	Ingrid Lawson
Deputy Co-ordinator	Caecilia Isidore
Administrator	Lesley Ford
Handyman	Tony Baker Bruce Milburn Dave Steadman Peter Thomas

Care & Repair

Manager	Matthew Byrne
Technical Officer	Heath Buckley John Quinn
Caseworker	Maggie McWilliams
Administrator	Alan Sheehan

Learning Disability Services (Mentoring & Workwise)

Manager	Anna Power
Co-ordinator	Ben Sloan
Project Worker	Michelle Charlton Christine Ely Annika Sagen John Sellings Lowri Shufflebotham Sam Wallace

Staff listed above were employed for all or part of the year 2010/11.

Board of Trustees

Chair	Maya Donelan MBE
Vice-Chair	John Putnam
Honorary Treasurer	Chris Brooks FCA
	Adronie Alford
	Melissa Davis
	Tom Fitzgerald
	Penelope Henshaw
	Ellen Lamparter
	Virginia de Maupeou
	Rhys Owen

Bishop Creighton House



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